

Richard A. Allcorn

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INTRODUCTION:

With extensive experience, in computers, communications and electronics, online services, servers and systems that we use daily, I can solve just about any problem you throw my way, from IT to user level. I am curious, always learning, and I love to share knowledge, with my team and colleagues. If I don't know it, I will learn it, discover it, master it. My extensive abilities in sales presentation, teaching and public speaking, bring a whole new level to the table with my product knowledge and ability to field questions and concerns.

QUICK SUMMARY:

For almost 17 years, I have worked as a contractor, in user & data management, and in IT/server support, local and remote/off-site, with single and multi-site organizations. My skills include technologies consultant, writer and photographer, trainer and public speaker. I have extensive experience with IT systems, in the fields of engineering/admin and support, with LINUX, UNIX, Mac OSx, and Windows. My salesmanship and ability to deal with people has become a great asset in customer and client interaction, and in the support and training fields of these IT technologies.

On the technical side, I have extensive experience in domains management, web hosting, Google apps, various email systems and clients, networking and more. I am comfortable with what is now commonly called "cloud computing". I am well-at-home with troubleshooting and with process planning. My experience is diversified, and I learn fast, and remembering what I learn. My word and my honor are important to me, in integrity and in dealing with those I work for.

SKILLS & EXPERIENCE:

user ID accounts - management, user information organization, security, login scripting, user environments, mapping, file shares, remote and/or roaming profiles, virtual accounts/environments (in Windows, LINUX, MacOSx, and Lotus Notes {Domino} server environments)

user data management - user data organization (training & instruction, automation), user account moves/migrations, data synchronization, departmental moves, specializing in remote workforce

server configuration/management - server creation/setup in both virtual and real-world environments, resources configuration & management, and cross platform file sharing, security, accounts

working in the cloud - cloud services, Internet domains, setup, registration/renewal, management and records keeping; website(s) configuration (DNS, MX records, domains/sub-domains, etc.), and setup with email, web pages, FTP accounts, WebDrive, and Google Apps

systems engineering - server room consoles, rack designs, war room layout with status boards, info stations and consoles; cooling systems; lighting systems; communications systems and devices

user support & training - Help Desk management & implementation, classroom instruction, public speaking, individual one-on-one training & instruction, team building & leadership, troubleshooting specialties, writer, photographer, logo & graphic arts, video conferencing/multimedia presentations and classroom instruction; disaster management/recovery training & documentation

hardware - computers (build, maintenance/repair), servers, server racks, cabling, punch down, organization, two-way communications, telephone electronics, and computer/equipment consoles (design, fabrication, etc. of workstation console cabinetry, racks, display systems, etc.)

EDUCATION:

Biblical and Theological Studies, BA - Minnesota Bible College

Computer Information Systems, AS - Community College of the Air Force / Austin Community College

Avionics Communications, Navigations & Electronics Theory/Repair/Maintenance, - USAF Tech School

Business Management/Leadership – Community College of the Air Force / Austin Community College

Austin Institute of Real Estate – Principles of Real Estate I & II, Contracts, Agency Standards

Real Estate Academies of Texas – Market Analysis Training & Certification

Texas Real Estate Institute – Property Management Training & Certification

Grade School thru High School, Ballinger High School (grades 9-12)

Attended and participated in regular curriculum. Specialized in literary circles to include Special Projects Writing, Poetry (published), Yearbook Annual Staff, Journalism, Photography, Public Speaking, and Acting; also drawing, mechanical drafting, wood shop, mechanical shop; served as Head Photographer on the Annual Staff (yearbook), as designer for the Yearly Senior Halloween Carnival "special entertainments" section (brought in more than ever before), and competed all the way up to State level in Sales Presentation & Demonstration competition.

Additional certifications/training:

Open Water Diver (PADI) - underwater navigations, communication, safety

Basic Electronics (TSTI) - basic electronics theory and troubleshooting, soldering

Avionics Comm & Nav Systems, Intercoms (USAF) - basic electronics, soldering, troubleshoot/repair

People Management and Supervision (CCAF/ACC) - team leadership, supervision & management

MILITARY EXPERIENCE: (10 years)

Enlisted in the U. S. Air Force in March 1978- as an Avionics Communications Specialist. Worked my way up through the Military to an E-4 as a Communications/Navigations Technician. I worked on various fighter aircraft to include the F-4G Wild Weasels, F15's, F16's, and on CH-53 Helicopters, and the first-in units like the O2-A (Cessna SkyMaster) and OV-10, both of which were packed with Avionics gear from HF, to UHF, to VHF-AM, VHF-FM, and various Navigations systems to include TACAN, VOR/ILS, ADF, etc.

Trained extensively in Leadership- from Basic Training through various assignments up to the Reserves where we were responsible for training, upgrading, and supervising the reservists (Weekend Warriors) who came once a month for training. We worked full-time during the week as civilians maintaining the aircraft avionics and shop equipment, and one weekend per month, and two weeks out of the summer, training the other reservists. Additional duty: safety/self-aid & buddy care; emergency field first aid.

Helped the 924thTFG Unit get familiar with a new multi-user systems - we were to use for documenting and tracking our maintenance. Additionally, helped them with the new IBM-compatible PC's our unit was receiving for office duties. I designed a system to track and maintain inventory listings and printout various labeling to track, inventory, and store miscellaneous parts used to support the aircraft when we deployed for training, or for actual combat.

REFERENCES:

Maj. Patrick Connally - (512)789-0810 @ connally@earthlink.net

Robert Ruiz - (512)592-4098 @ robert.ruiz@twcable.com

Brian Johnston - (512)963-1423 @ compu_res_brian@yahoo.com

Carl de Cordova - (512)921-6615 @ carl@decordova.us

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Ryan Sanders - (512)736-2774 @ rsanders@austin.rr.com

"In my years of business, and in military service, I rarely come across someone with the diversified abilities that Mr. Allcorn has. I recently told him in a meeting that he has proven the old phrase "Jack of all trades is a master of none" to be wrong! You would do well to make him a vital and permanent part of your business future."

— **Steve Smith**, *Director, Tech Support Department, Dell Computer Corporation*

"I have known Rich for 7 years. He is one of the most honest and genuine people I know. His commitment to his family and his faith are second to none. I highly recommend Rich as a colleague, employee, pastor and friend."

— **Max Leaman**, *Mortgage Lender, Prime Lending Mortgage*

"Rich is a very detail oriented and very mindful of not just finishing the job but finishing it in "high quality." His service and work ethics goes beyond what is asked of him and extend himself further to and for the benefit of not just his co-workers/colleagues but the company he works with. He is very much a team-oriented guy who will no less work in the background quite effectively, just as effectively as he is when he's working in a position of leadership. He has a "lively," fun attitude about him that working with him is a joy and makes the working environment a nice place to be even in the midst of pressure. I highly recommend Rich, not just because we worked together, but because I know for sure that he will be a great asset to any company."

— **Vic Manzanal**, *IT/Tech Support/Contractor, Austin Ribbon & Computers*

A Summary of my areas of expertise:

I work with user accounts and user data, migrating, managing and synchronizing it about, backing it up, and synchronizing it across the cloud. I work with the development, maintenance and hosting of Internet domains, websites, Google Apps, etc., and help with multi-site offices, inter-networking and with online "cloud" support, including VPN and user/office mobility implementation. I orchestrate interconnectivity for various systems and system types, making contacts, calendars, tasks, notes, and files storage synchronized, and available, across the span of "the cloud". I work with social media networks, with blogging and vlogging, sharing articles, photos, video and specialize in establishing online presence for users and companies alike.

I am a writer, a photographer, a data management specialist, an IT virtual systems and networking engineer, a really good salesman, an inspiring public speaker, a developer and problem solver, focused on finding the answers to problems, and implementing solutions, for those who work on the GRID!

My Elevator Speech:

I deal with people, teaching and bringing forth core values of greatness and excellence! I encourage, instruct and inspire. My mind is technical, and yet I work well in helping others to understand the things they have difficulty grasping, translating the technical to common in communication. I'm a virtual guy, with a keen understanding of the technologies we use today, and how to apply them to our everyday needs of tomorrow.